

LONDON TOURS AND PHOTOS – TERMS & CONDITIONS

- 1- To make a reservation it is required to pay full fees or 50% of the agreed tour price as a deposit. Full fees must be paid at least two days before the scheduled tour date. Customers have the right to cancel their reservations after paying the fees. Cancellations that are made before the last 48 hours of the tour date will be charged £25 and the remaining payment will be refunded. If the tour is due in within 48 hours there will be a 25% charge of the full fees agreed for the tour.
- 2- If I can not provide my service (if postponing is not possible for both sides) and cancel it due to any personal reasons, I will refund full fees that have been paid to make a reservation. If we have to cancel the tour due to a natural disaster, extreme weather conditions or any other reason that is not under our control the refunds will be made as it is stated in the 1st term.
- 3- Customers are responsible for carrying their identity cards or passports with them during the tour.
- 4- These Terms and Conditions might change in the future and you are accepting that you have agreed to these upon completing your reservation. The future changes of these Terms and Conditions do not apply to your old bookings. You will receive a copy of the Terms and Conditions once you finish your reservation.
- 5- The tour prices do not include any paid activities, hence its low price. You are free to choose paid or unpaid activities in the tour plan. If you would like to do anything that needs a payment you will be responsible for paying your fees as well as mine.
- 6- It is possible to postpone the tour for one time only, without paying an extra fee. If the future date is suitable for both parties it will be agreed on free of charge. If the future date is not suitable and both parties can not agree for another date, a cancellation will occur. The refunds will be made as it is stated in the 1st term. If you request to postpone the tour one more time, per each postponing there will be a charge of £25.
- 7- The tours do not include any dangerous activities. If in any way you have an accident and injure yourselves this should not be blamed on the tour guide & photographer. Please ensure that you have adequate travel insurance before you travel to London.
- 8- If you are late and delay the start of the tour, this might cause last minute changes in the plan. We might need to skip some places or spend less time to catch up with the tour plan. Alternatively, if the tour guide & photographer is available, you can offer to extend the service by paying the hourly rate.
- 9- The tours can be between 2km to 8km long. The route is generally easy to walk and flat. It is also possible to join these tours if you are using a wheelchair or pushing a pram. It is recommended not to carry heavy bags during the tour as you will get tired easily. If you are not feeling well and would like to rest during the tour, your tour guide & photographer will adjust the tour plan accordingly. All changes will be made with respect to the start and the end time of the tour.
- 10- Photo shooting will be done with the directions of the photographer. This is mostly due to achieving good results and also not delaying the tour program. This is not a photographic challenge to achieve some numbers. Photography is an art and the photographer will provide you with all of the photos that he thinks are nice. Every single photo will be edited in the following 7 days and will be sent to you via the Internet in a secure way. Photos will also be backed up.
- 11- Some photos might be used for marketing purposes. Please feel free to contact us if you do not want your photo to be published on our website.
- 12- You have the right to use the photos for non-commercial purposes which includes printing, sharing etc. Any commercial use of the photos will be permitted if you give credit for the photos by adding this text “©Londontoursandphotos.co.uk” or “©Inan Aksoy Photography”
- 13- You confirm that you understand the Terms and Conditions. Completing a reservation by paying the deposit or the full fees means that you have read and agreed to the Terms and Conditions.